Collection process in the event of non-payment of healthcare premium

In addition to the 2, 4 and 6-month letters, the health insurer sends reminders and dunning letters. The health care insurer can also call in a debt collection agency or bailiff.

Registration with CAK

Claim by CJIB

CAK has the SVB, the UWV, the municipality or the employer deduct contributions from wages or benefits under administrative law.

Source deduction by CAK

Deregister from the CAK by agreeing to a payment arrangement p.t.o.
Tip

Ask the health care insurer to include the first monthly premium in the payment schedule. The amount of the premium will then be divided over the term of the payment plan. You will then prevent the insured person from having to pay premiums to the health care insurer and the CAK in the same month. The health care insurer collects the premium in advance and the CAK in the current month.